



# INSTITUTE OF GENERAL PRACTICE EDUCATION INC.

## CONSULTATION FEEDBACK FORM

GP registrar: \_\_\_\_\_ Assesor: \_\_\_\_\_

Please use this form to rate the GP registrar's performance for each consultation observed.

- Direct Observation  
 Videotape  
 Other (eg Role-play)

*In some situations the information below will not be applicable please indicate this if appropriate*

Patient Details: (eg age, sex) \_\_\_\_\_

New Patient       Existing Patient      New Problem       Follow-up

Presenting Problem(s): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

	Strongly Disagree				Strongly Agree	Not Applicable
	1	2	3	4	5	N/A
<b>Introductory Phase</b>						
The introduction to the patient was appropriate						
The patient was placed at ease						
<b>History Taking Phase</b>						
The patient was listened to attentively						
Non-verbal cues were appropriately addressed						
Appropriate question style was utilised						
Medical Jargon was avoided						
Appropriate eye-contact was made						
The history was approached in a systematic manner						
Sufficient history was obtained to elucidate the main problems and perform a relevant physical examination.						
All relevant aspects of the history were explored (including psychosocial)						

<b>Examination Phase</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
The examination was appropriate for the problems elicited						
The doctor demonstrated care and concern for the patient during the examination.						
The correct examination methods and techniques were utilised throughout the examination.						
Relevant surgery tests were performed correctly (eg urinalysis, PEFR)						
Adequate explanation about the examination was given to the patient.						
<b>Diagnostic Phase</b>						
<b>Diagnostic Phase</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
Appropriate diagnoses were reached and relevant differential diagnoses considered						
Other relevant problems were defined.						
<b>Management Phase</b>						
<b>Management Phase</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
Appropriate action for each defined problem was taken						
Correct use of time and resources was made						
Explanation to the patient was adequate						
The patient's understanding of the problem and management plans was sought.						
The patient was appropriately involved in decision making						
Appropriate illness prevention/ health promotion was provided						
<b>Closing Phase</b>						
<b>Closing Phase</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
The timing of closure was appropriate						
Appropriate follow-up was arranged						
Appropriate safety netting was put in place						
<b>General Comments</b>						
<b>General Comments</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>N/A</b>
Empathy and understanding was exhibited						
The patients concerns were addressed						
A good relationship was established						

**Overall comments on the doctor's performance during this consultation.**

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**Issues Discussed.**

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*This form was adapted from the consultation feedback form in the RACGP curriculum companion, 1999 and was initially developed by R.B Hayes. Content validity of a rating scale for General Practice consultations in medical education, 1990(2): 100-116*