

Consultation Rating Form

Instructions:

This exercise is to evaluate your ability to recognise important aspects of the general practice consultation process. The cases you will observe have varied levels of performance and you are asked to identify (using a rating scale) those components of the consultation you felt were done well and those that could be done better.

This component of the needs assessment requires you to watch the six consultations and rate each of them using a separate rating form. Whilst you may be at various stages of your training at this time, the end point of your training will be the fellowship examination of RACGP. The standard for FRACGP is “competence for independent general practice in Australia. We would like you to rate these consultations at that level.

Please record your name on each of the six rating forms. Also record the case number and case name (as it appears on the screen), as well as the date at the top of the rating form.

Each consultation will need to have the specific ratings completed with one global rating. Please read the explanatory note for each rating heading to better understand what you are asked to rate in each section. Indicate your score by placing an “X” in the appropriate box. Whilst it is important to complete every rating, it is mandatory that you provide the reasoning behind your score in the space provided below each rating. This can be done using the headings of “Strengths” or “Weaknesses”. If you believe a particular rating is not covered in that consultation, please indicate by writing “Not Applicable” for this section. Each rating is specific to particular aspects of the consultation, so please ensure you rate each component according to the performance you have observed.

Your final comments under the global rating should indicate the overall strengths and weaknesses of the consultation you have observed.

Consultation Rating Form

Case Number:

Registrar Name:

Case Name:

Date:

1. Rapport & Empathy (demonstrates appropriate empathy and develops adequate rapport for a therapeutic relationship)

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[]

[]

[]

[]

Severe Deficiencies

Moderate Deficiencies

Minor Deficiencies

Adequate

Well Done

Outstanding Performance

Strengths:.....

Weaknesses:.....

2. Communication Skills (Ability to clearly communicate with patients and their families (includes listening skills; avoids use of jargon))

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[]

[]

[]

[]

[]

Severe Deficiencies

Moderate Deficiencies

Minor Deficiencies

Adequate

Well Done

Outstanding Performance

Strengths:.....

Weaknesses:.....

3. Applied Clinical Knowledge and Skills (The level of clinical history taking skills and the application of clinical knowledge to appropriately diagnose and manage emergency and non-emergency conditions)

[]

[]

[]

[]

[]

[]

Severe Deficiencies

Moderate Deficiencies

Minor Deficiencies

Adequate

Well Done

Outstanding Performance

Strengths:.....

Weaknesses:.....

4. Identification of Problems (The ability to adequately assess the diagnostic possibilities, identify other significant issues and formulate an appropriate problem list to be managed)

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[]

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[]

[]

Severe Deficiencies

Moderate Deficiencies

Minor Deficiencies

Adequate

Well Done

Outstanding Performance

Strengths:.....

Weaknesses:.....

5. **Management Plan** (Develops an appropriate management plan for presenting and other identified problems)

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[]

Severe Deficiencies

Moderate Deficiencies

Minor Deficiencies

Adequate

Well Done

Outstanding Performance

Strengths:.....

Weaknesses:.....

6. **Psychosocial Aspects of Disease** (Demonstrates an understanding of the context of illness and its influence in the presentation and management of illness)

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Severe Deficiencies

Moderate Deficiencies

Minor Deficiencies

Adequate

Well Done

Outstanding Performance

Strengths:.....

Weaknesses:.....

7. **Professional and Ethical Behaviour** (Demonstrates appropriate professional and ethical behaviours with patients)

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Severe Deficiencies

Moderate Deficiencies

Minor Deficiencies

Adequate

Well Done

Outstanding Performance

Strengths:.....

Weaknesses:.....

8. **Health Promotion and Prevention** (Identifies health promotion opportunities and demonstrates a preventive approach in the consultation process)

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Severe Deficiencies

Moderate Deficiencies

Minor Deficiencies

Adequate

Well Done

Outstanding Performance

Strengths:.....

Weaknesses:.....

Global Rating (The overall clinical competence and performance in this case)

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[]

[]

[]

[]

Severe Deficiencies

Moderate Deficiencies

Minor Deficiencies

Adequate

Well Done

Outstanding Performance

Final Global Comments (Please make specific comments on the strengths and weaknesses you have identified in this consultation)

Strengths:.....

Weaknesses:.....